



To whom it may concern

The Waste Management section of the Environmental Services department of Merthyr Tydfil County Borough Council has been working with More Training for around two years. In that time they have trained several operational and office staff.

More Training have been delivering a range of qualifications to our Waste Collection Operatives, LGV drivers and Business Administration to office staff, they have delivered a range of qualifications as well as working around our busy daily workload and fitting in with our systems, procedures and health and safety requirements .

More Training are working with management at Merthyr Tydfil County Borough Council ensuring that there is no disruption to the collection service the authority provides.

Merthyr Tydfil County Borough Council is extremely happy with the service provided by More Training, and the progress made by our employees.

We have always found More Training staff to be professional, polite and well mannered, and show great flexibility in the delivery of their courses in order to comply with our specific needs and changing circumstances.

Their delivery methods and styles are tailored to each individual student this is a great asset when a daily service needs to be delivered around training needs.

I would recommend other companies and local authorities to work with More Training, as we have found them to be helpful, flexible, reliable and health and safety conscious when dealing with the with employees and management .

P.A.Davies. Waste Operations Manager

A handwritten signature in blue ink, appearing to read 'P.A. Davies', is written below the typed name.