

# Operations and Quality Improvement

**More**training  
lean green training solutions



**At More Training we go further in fully understanding what it is that our clients want to achieve from their training.**

**We work as your partner to deliver that vision, developing stronger employees who work well as individuals and as part of a team.**

## Why work with **More**training?

- We are a market leader in the field of employee development and have delivered our bespoke Business Improvement Techniques training for almost 20 years to a growing number of major employers.
- Our success is built on delivering proven results for employers including increases in productivity and cost savings.
- Our Trainer Assessors have relevant industry experience. Through a balance of classroom and workplace training they teach the techniques which enable employees to identify and make business improvements.

## Employer benefits

- A skilled and able team in place to support your continuous improvements
- A leaner, more efficient workplace where costs, variation and waste are reduced
- Improved productivity and performance
- Assisting with employee retention, teamwork and motivation
- Helping your workforce feel valued and Invested in
- Showing customers, you invest in quality improvement

## Employee benefits

- Acquiring new knowledge and skills
- Recognition through nationally recognised qualifications
- A career development opportunity
- Improved morale and better job satisfaction

## What to expect

- We provide a blended approach of workshops and facilitated analysis working on live projects in the workplace.
- All sessions can be timed conveniently around changing shift patterns
- The qualifications follow a framework including an NVQ (proving competence) plus Technical Certificate (proving knowledge).
- We also include individual assessment and development of Maths, English and Digital Literacy skills where required.

small creativity ongoing productivity  
5s continuous management  
improvement team  
quality **Kaizen**  
engineering £'s Manufacturing  
industries constant culture



## EAL Diploma in Operations and Quality Improvement Level 3

By engaging with an Apprenticeship, it will provide a fully rounded training provision. Proving their knowledge and understanding, their competency at applying and implementing this knowledge, plus supporting individuals with better communication, numeracy and where appropriate digital literacy – thereby ensuring their ability to have the most positive impact from the training and being able to communicate it effectively.

The training is delivered entirely at your workplace, tailored to meet the needs of the business and the individuals being trained, to maximise the benefits for all. This training is ideal for operational and supervisory staff.

**Among the benefits of this qualification is to affect improvements in the work processes to enable a more efficient, effective and profitable workplace, ensuring quality is maintained or improved, whilst adhering to H&S legislation.**

We upskill your identified team to be able to make a positive impact, taking responsibility and ownership of their areas of work, becoming more confident and motivated. It encourages and facilitates good communication practices between departments and hierarchy to maximise the benefits from the projects run through this qualification.

**The delivery of the NVQ and Technical Certificate elements are via a series of workshops based around discussions and activities, to impart knowledge required to contribute effectively to:**

- **Improvement projects**
- **Complete analysis of processes**
- **Propose improvements.**

These sessions are run once a month for 4 hours (additional sessions for the support of any essential skills will be co-ordinated and tailored for individual learner's requirements).

The learners will identify potential improvement projects in their areas of work, then discuss as a group how best to progress with those projects, implement them and ensure that they are fit for purpose and sustainable.

**They contribute to or lead 3 projects, typically one on workplace organisation and two Kaizen projects.**

## Project Involvement

As a team, learners will be required to identify **3 potential improvement projects** during the workshop sessions and gain approval from the appropriate persons within their company to carry out these projects. The assessor will support the project leaders during this process, helping them to utilise the knowledge gained during the workshop program and put it into practice thus demonstrating their competence and delivering measurable benefits for the company.

### Level 3 Projects & Involvement

**Lead 1 improvement project and involved in 2 other projects**

Some research or time to complete workbooks

Workbooks completed to ensure understanding

Professional discussions and assessment of led projects